

Contact Us

1-833-ITS-CLEAN
support@soldiersmom.net
www.soldiersmom.net



SOLDIERS' MOM
LLC
MAKING SERVICE MEMBERS' DAILY LIVES A LITTLE EASIER



Cleaning Checklists

Refer to our COVID-19 flyer for additional safety steps and procedures Soldiers' Mom has implemented

Valued Client

Thank you for choosing Soldiers' Mom for your professional cleaning solutions. We are happy to serve you with the upmost professionalism, reliability, and respect.

To ensure that you are 100% satisfied with your services, we have included a service checklist. Please use the appropriate checklist to conduct your final walk through inspection. If there are any items that need correction, it will be done right there in the appointment. If you are not home at the time of the appointment, please complete the appropriate checklist and return it by email within 6 hours of the appointment time.

Flexibility & Accommodation:

At Soldiers' Mom, we will always put our mission first by being as helpful as possible, through flexibility and accommodations. Our military customers may use one of the following methods to purchase services from us:

- ✓ **Make Your Own Offer**
- ✓ **Request a Custom Quote**
- ✓ **Request a Pre-Packaged Quote**

While our checklists are quite detailed and thorough, we understand not everyone needs all that we have to offer. We are flexible and will work with your needs, never turning someone away.

Cleaning Limitations:

- ✓ Will not climb higher than a 2-step ladder, higher items dusted with an extension duster
- ✓ Will not move furniture, we'll dust visible places either by hand or with an extension duster
- ✓ Cannot guarantee results of mini-blind cleaning; excessive build up may require ultra-sonic mini-blind cleaning (available upon request)
- ✓ Please allow for some dust resettlement afterwards, we try to limit the dust in the air but cannot prevent it entirely

Included in this Welcome Packet:

- ✓ Deep Deluxe Checklist
- ✓ Perfect Maintenance Checklist
- ✓ Move In/Out Checklist
- ✓ Promotions and Referral Cards

To Do:

- ✓ Review Checklists
- ✓ Print Appropriate Checklist
- ✓ Use Checklist to Complete Final Inspection

Please DO NOT text or call Christina to report concerns, use our system of reporting by emailing your completed checklist with any issues within six hours. We promise to make sure that you are satisfied with the services rendered and will re-clean any areas of concern, we ask that you are present at the time of re-cleaning to conduct a final walkthrough.

Thank you for choosing Soldiers' Mom!

Perfect Maintenance Checklist

Please use this checklist alone to ensure that all items from cleaning package are satisfactorily cleaned.

All Rooms:

- Baseboards - dusted
- Blinds - dusted
- Cobwebs Removed
- Floors - vacuumed and/or mopped
- Furniture - dusted
- Lamps - dusted
- Light Fixtures & Ceiling Fans - dusted
- Pictures & Mirrors - cleaned
- Stairs - vacuumed and/or dusted
- Trash - emptied
- Windowsills - dusted

Bedrooms:

- Beds Made
- Linens Changed (upon request)

Kitchen:

- Appliances - exteriors cleaned
- Cabinet Exterior - spot cleaned
- Countertop & Sink - cleaned
- Microwave - exterior & interior cleaned

Bathrooms:

- Countertop & Sink - cleaned
- Fixtures Cleaned - shined
- Shower & Tub Tile - cleaned
- Toilets - cleaned & sanitized
- Towels - neatly folded or hung

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Deep Deluxe Checklist

Every Deep Deluxe Clean includes the “Perfect Maintenance” list items cleaned by hand with detail emphasis and focus on build up, in addition to the following:

All Rooms:

- Baseboards - dusted
- Baseboards - wet wiped
- Walls - dusted
- Blinds - dusted
- Blinds - wet wiped
- Furniture - dusted
- General Straightening
- Floors - vacuumed and/or mopped
- Ceiling Fans - dusted
- Light Fixtures - dusted
- Light Fixtures - wet wiped
- Pictures & Mirrors - cleaned
- Trash Emptied
- Windows - cleaned
- Windowsills - dusted / wet wiped
- Woodwork / Doors - dusted
- Woodwork / Doors - wet wiped

Kitchen:

- Appliances - exteriors cleaned
- Cabinet Exterior - cleaned
- Countertop & Sink - cleaned
- Microwave - exterior & interior cleaned
- Table & Chairs - dusted
- Oven Interior (optional)

Bathrooms:

- Cabinet - exterior cleaned
- Countertop & Sink - cleaned
- Fixtures - cleaned & shined
- Shower & Tub - cleaned
- Toilets - cleaned & sanitized

Bedrooms:

- Beds Made
- Linens Changed (upon request)

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Move-In / Move-Out Checklist

Soldiers' Mom offers a 100% guarantee to pass your move-out inspection. We are up to date on all housing authority requirements.

All Rooms:

- Baseboards - dusted & wet wiped
- Walls - dusted
- Blinds - dusted & wet wiped
- Floors - vacuumed and/or mopped
- Light Fixtures - dusted & wet wiped
- Ceiling Fans - dusted
- Pictures & Mirrors - cleaned
- Stairs - vacuumed and/or dusted
- Trash - emptied
- Windows - cleaned
- Windowsills - dusted & wet wiped
- Woodwork & Doors - dusted & wet wiped

Kitchen:

- Appliances - exteriors & interiors
- Cabinets - exteriors & interiors
- Countertop & Sink - cleaned
- Microwave - exterior & interior

Bathrooms:

- Countertop & Sink - cleaned
- Fixtures Cleaned - cleaned & shined
- Shower & Tub Tile - cleaned
- Toilets - cleaned & sanitized
- Towels - neatly folded or hung

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EVERY DAY SERVICES & OFFERS

Up to 30% OFF



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PROMOTIONS

Recurring Services ◀

When you sign up for recurring services you earn **30%** off of your first cleaning service.

Referral Program ◀

Refer new customers to Soldiers' Mom and receive a \$20 credit when they book an appointment. No limit to referral credits.

Gift Cards ◀

We have gift cards available for your special someone. Gift cards are available in increments of \$50, \$100, and \$200.



| FREE SERVICES

We Care - we recognize our service men and women have unique situations and offer free services for special circumstances. Call today to see if you qualify.

| SERVICE OPTIONS

- ✓ Predesigned Packages
- ✓ Custom Order Packages
- ✓ Make an Offer!

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